

**MODEL:** GP605/ GP605P/ GP555

**SUBJECT:** **Retrofit – Safety of Customer**

**Details:**

Recently we have received another report of injury to a customer caused by a paper deck falling onto a customers foot. Missing paper deck stops caused this.

In this latest incident the customer had removed the stops themselves.

**Action**

Obviously it is relatively easy for the deck stops to be removed, however it would not be practicable for the design to be changed.

It is therefore important that customers are not inadvertently made aware of the ease of this operation.

Can all Service managers please emphasise to all trained technicians the importance of not informing customers how to remove these stops.

All machines must be checked at the next visit to ensure that all of the deck stops are intact and have not been removed.

This is a category 'B' retrofit.